



# Acadian

HEALTH

## PRENATAL AND POSTPARTUM CARE PROGRAM



**CORPORATE OFFICE**  
130 E. KALISTE SALOOM ROAD  
LAFAYETTE, LA 70508



(337) 291-3333  
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## PROGRAM OUTCOMES

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- Patients are assigned and engaged with their provider
- Patients are compliant with the care plan as directed by their provider
- Barriers to care are being addressed with the assistance of provider/payer case management
- Reduce prenatal medical complications
- Reduce risk of pre-term birth
- Ensure mother and child are compliant with ongoing follow-up care



## PRENATAL PROGRAM

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- Ensure patients are connected to and engaged with a provider
- Provide assurance and support to pregnant patients that assistance is available to them as they learn to maintain a healthy lifestyle during their pregnancy
- Provide in-home support to patients at the direction of their provider such as:



Medication administration to include vaccines, antiemetics, IV fluids, progestins, etc.



Education on properly managing common gestational disorders such as hypertension, gestational diabetes, preeclampsia, infection, and anemia

- Conduct environmental assessments and provide guidance in preparing the home to be a safe and healthy environment
- Assist the patient develop a plan of action when labor begins



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## POSTPARTUM PROGRAM

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- Promote the health of mother and child by providing education and support under the direction of providers
- Assist in obtaining social and community support to meet the needs of mother and child
- Facilitate provider engagement

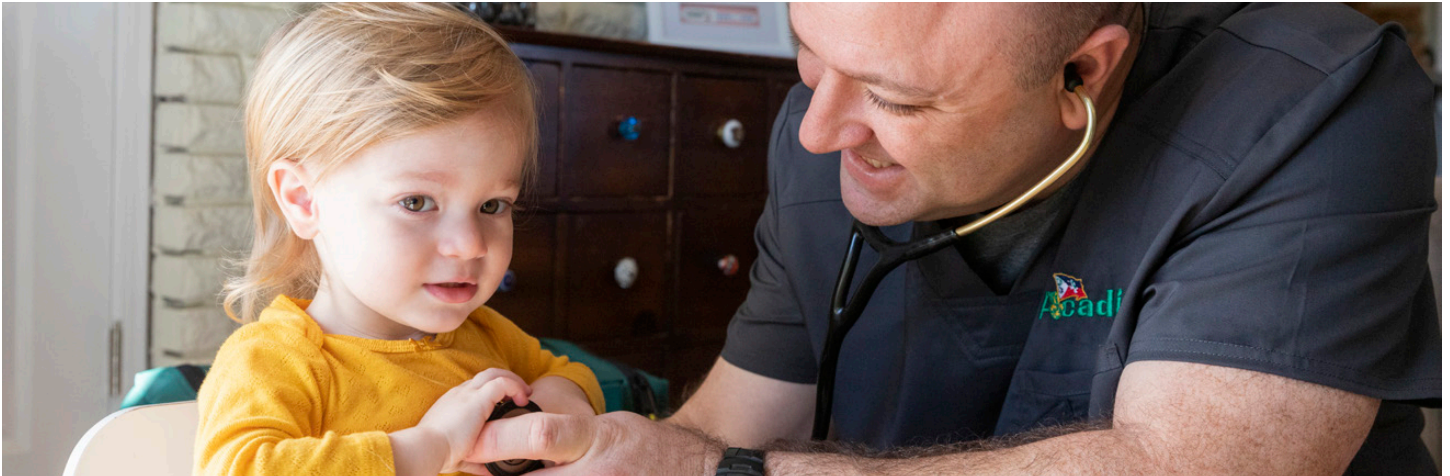


Care for mother includes identifying postpartum medical conditions



Care for child includes facilitating pediatrician engagement and regular follow up visits

- Provide in-home care to patients at the direction of providers
- Provide guidance to maintain a safe and healthy environment for mother and child



## INITIAL PROGRAM VISIT

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- Visits are ordered by the patient's provider via email 24 hours in advance
- Environmental assessment
- Social barriers to engagement in healthcare
- Transportation
- Access to primary and prenatal care
- Underlying disease management
- Provide education to patient and family on appropriate access to care and how to access it



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## SCHEDULED VISITS

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- Visits are ordered by the patient's provider via email 24 hours in advance
- Provider assignment
- Ensure the patient can navigate care network resources for self and newborn.
- Schedule additional in-home visits with patient and family as necessary

## UNSCHEDULED HOME VISITS

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- Visits will be ordered by the patient's provider via 24/7 toll-free phone line in Acadian Ambulance Service's Emergency Communications Center
- Upon arrival our Acadian Health provider will assess the patient and call their provider for direction which may include an on-demand virtual visit, orders for care to be provided in the home, referral to an office visit, or transport to an emergency department.
- If transport to an emergency department is ordered the Acadian Health provider on scene will initiate care and arrange ambulance response.

## ELECTRONIC HEALTHCARE RECORD

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All patient encounters are documented in our web-based electronic healthcare record



Access to patient records will be established for providers to access and export records



Surveys may be provided to patients via text message or email



Survey summary reports are generated and reviewed by Quality Improvement staff

